

VINE: What You Need to Know

Lisa Kinard

Florida Department of Corrections





VINE

- Victim Information and Notification Everyday
- Victim Notification Service
- Mary Byron
- Failure to Notify Victim



APPRISS[®]
INSIGHTS

- **Appriss Health**
 - NPLEx
 - OpenBeds
- **Appriss Insights**
 - JX or Justice Intelligence
 - Background Investigation, etc.
 - Entitlement Fraud
- **VINE**

What IS VINE and How Does it Work?

How VINE works



Booking
occurs



Access VINE



Register




Custody
status updates



Notification
sent

- Victims can self register in OPEN states or age
 - Anonymously
 - Secondary victims

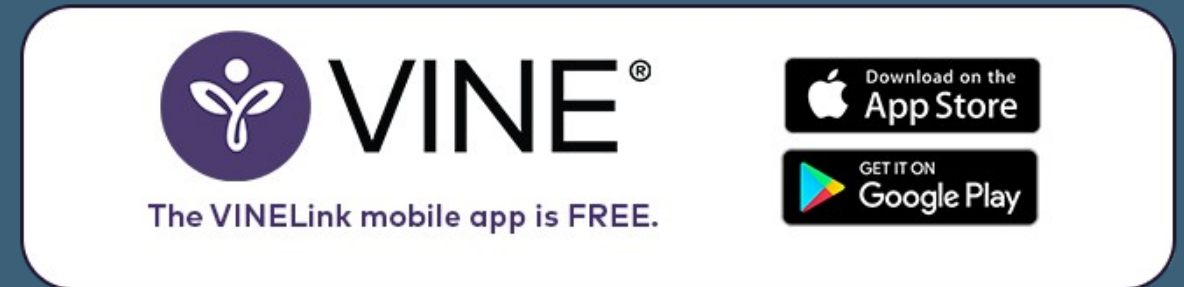
A woman with dark hair, wearing a light-colored button-down shirt, is shown in profile, looking down with a sad or thoughtful expression. She is in a classroom setting, with other students and a teacher visible in the background, though they are out of focus. The lighting is dim, creating a somber atmosphere.

Who is a
Victim?

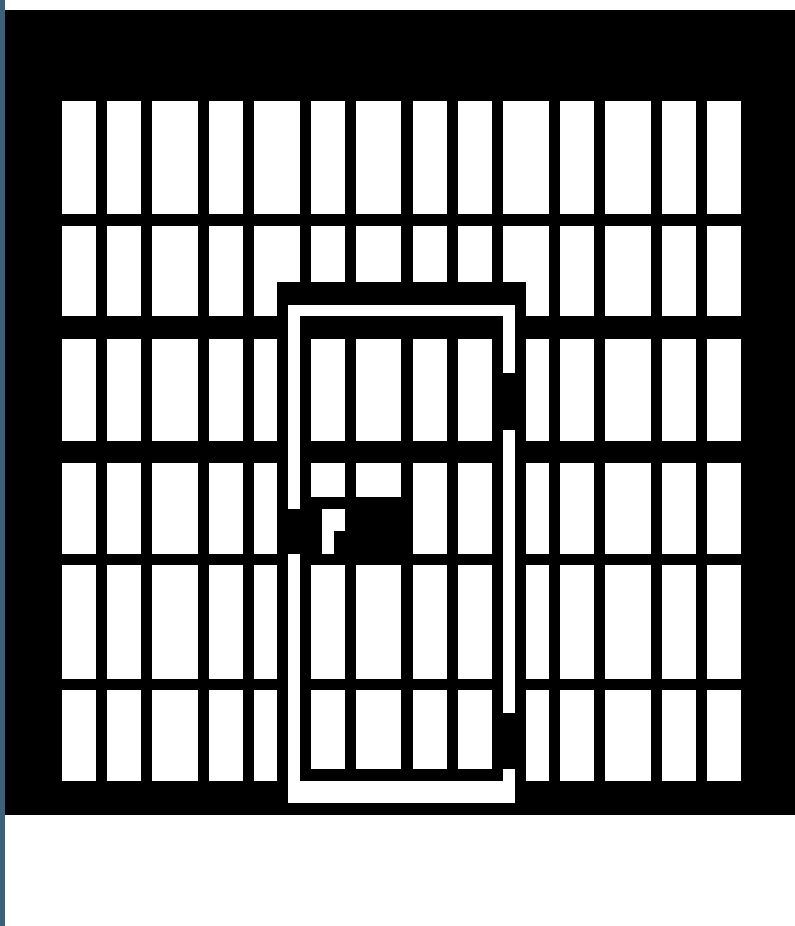
- And What Are Their Rights?

What IS VINE and How Does it Work?

- Victims can check status
 - Online – VINELink.com
 - App – VINELink
 - Call – State’s Toll-Free Number



What IS VINE and How Does it Work?



- Victim received status change notification
 - Release
 - Escape
 - Transfer to DOC
 - Out to Court
 - Etc.

What IS VINE and How Does it Work?

- Notifications:
 - Phone (requires a PIN to stop)
 - Text
 - Email
 - TTY
 - In App notifications



VINE Does NOT Notify on:

- Already on Bond, ROR and PTI from jail
- Mental health or substance abuse facilities
- Hospital admissions

- *Civil Commitment Centers
- *Supervised offenders, especially misdemeanors
- *Courts

VINELink.com or www.VINELink.com



English ▾

24/7 Help: [1-866-277-7477](tel:1-866-277-7477)

QUICK EXIT 

[WHAT IS VINE?](#)

[WHY REGISTER](#)

[WAYS TO ACCESS](#)

[SERVICE PROVIDERS](#)

[TESTIMONIALS](#)

[REGISTER NOW](#)

VINE

Empowered by information

VINE is the nation's most reliable and confidential source for updated custody status and criminal case information. Register and stay informed.

Select state to get started ▾

● indicates Classic VINE ⓘ

VINELink.com

The screenshot shows the VINELink.com website interface. At the top left is the VINE logo. The top right navigation bar includes "New in VINE", "English", "Help", and a yellow "QUICK EXIT" button. Below this is a secondary navigation bar with "FLORIDA FL", "SEARCH", "ALERTS", and "MY INFO". On the right side of this bar are "SIGN IN" and "CREATE ACCOUNT" buttons. The main content area has a dark blue background with the text "WELCOME TO FLORIDA VINE" and a large heading "How can we help you today?". Below the heading is a paragraph: "VINE is a free, secure, and confidential way to access custody status and criminal case information. Register for notifications and stay informed." There are four rounded rectangular buttons with icons and text: "SEARCH FOR SOMEONE" (magnifying glass icon), "LOOK UP REGISTRATIONS" (ID card icon), "FIND SERVICE PROVIDERS" (plant icon), and "I NEED GUIDANCE" (directional sign icon). At the bottom left, there is a section titled "AGENCY INFORMATION" with a red warning icon. To its right is a paragraph of text: "An interruption in service or required maintenance may cause certain facilities to go 'offline.' Custody information and registration functionality are not available during that time, though notifications will continue based on emergency protocol. Contact the agency..." and a blue link "VIEW AGENCY STATUS".

VINE®

New in VINE English Help QUICK EXIT

FLORIDA FL SEARCH ALERTS MY INFO SIGN IN CREATE ACCOUNT

WELCOME TO FLORIDA VINE

How can we help you today?

VINE is a free, secure, and confidential way to access custody status and criminal case information. Register for notifications and stay informed.

SEARCH FOR SOMEONE

LOOK UP REGISTRATIONS

FIND SERVICE PROVIDERS

I NEED GUIDANCE

AGENCY INFORMATION

An interruption in service or required maintenance may cause certain facilities to go "offline." Custody information and registration functionality are not available during that time, though notifications will continue based on emergency protocol. Contact the agency...

[VIEW AGENCY STATUS](#)

VINELink.com

The screenshot shows the VINELink.com website interface. At the top left is the VINE logo. The top right navigation bar includes "New in VINE", "English", "Help", and a yellow "QUICK EXIT" button. Below this is a secondary navigation bar with "FLORIDA FL", "SEARCH", "ALERTS", and "MY INFO". On the right side of this bar are "SIGN IN" and "CREATE ACCOUNT" buttons. The main content area has a dark blue background with the text "WELCOME TO FLORIDA VINE" and a large heading "How can we help you today?". Below the heading is a paragraph: "VINE is a free, secure, and confidential way to access custody status and criminal case information. Register for notifications and stay informed." There are four rounded rectangular buttons with icons and text: "SEARCH FOR SOMEONE" (magnifying glass icon), "LOOK UP REGISTRATIONS" (ID card icon), "FIND SERVICE PROVIDERS" (plant icon), and "I NEED GUIDANCE" (directional sign icon). At the bottom left, there is a section titled "AGENCY INFORMATION" with a red warning icon and a paragraph: "An interruption in service or required maintenance may cause certain facilities to go 'offline.' Custody information and registration functionality are not available during that time, though notifications will continue based on emergency protocol. Contact the agency". To the right of this paragraph is a blue link "VIEW AGENCY STATUS".

VINE

New in VINE English Help QUICK EXIT

FLORIDA FL SEARCH ALERTS MY INFO SIGN IN CREATE ACCOUNT

WELCOME TO FLORIDA VINE

How can we help you today?

VINE is a free, secure, and confidential way to access custody status and criminal case information. Register for notifications and stay informed.

SEARCH FOR SOMEONE

LOOK UP REGISTRATIONS

FIND SERVICE PROVIDERS

I NEED GUIDANCE

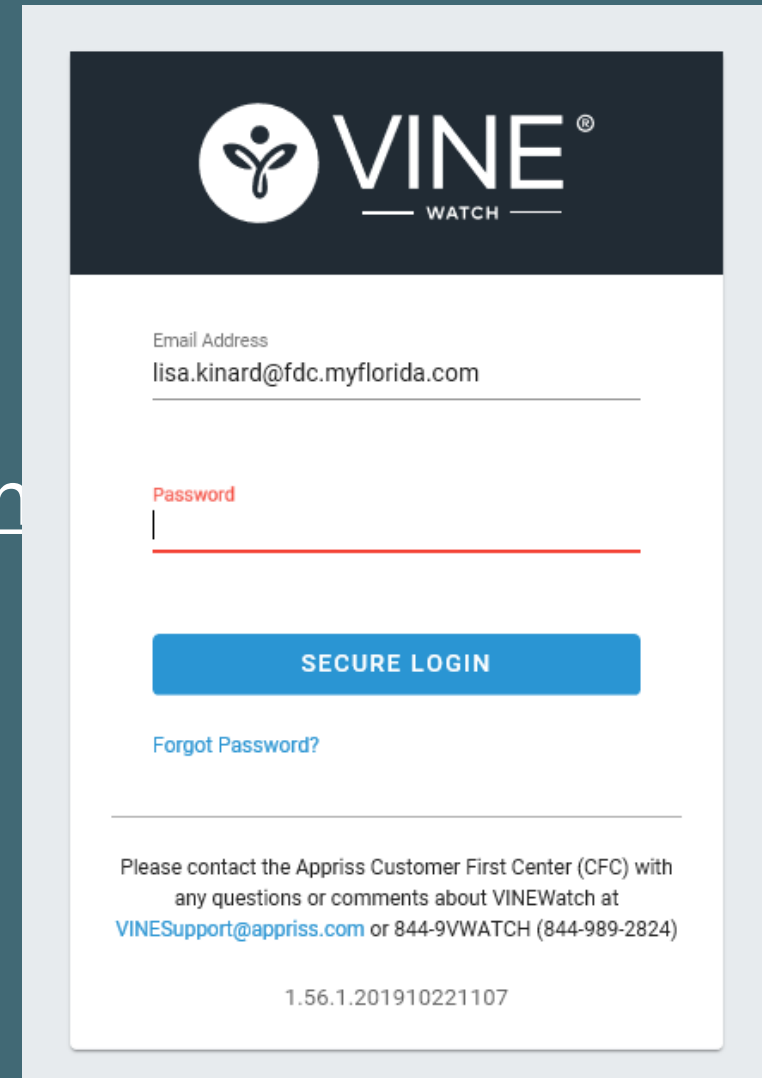
AGENCY INFORMATION

An interruption in service or required maintenance may cause certain facilities to go "offline." Custody information and registration functionality are not available during that time, though notifications will continue based on emergency protocol. Contact the agency

[VIEW AGENCY STATUS](#)

VINEWatch Webpage

- www.vinewatch.vineapps.com/login



The screenshot shows the VINEWATCH login interface. At the top, there is a dark header with the VINEWATCH logo on the left and the text 'VINE WATCH' on the right. Below the header, the page is white. There is an 'Email Address' field with the text 'lisa.kinard@fdc.myflorida.com' entered. Below that is a 'Password' field with a red underline. A blue button labeled 'SECURE LOGIN' is centered below the password field. Below the button is a link for 'Forgot Password?'. At the bottom of the page, there is a footer with contact information for the Appriss Customer First Center (CFC) and a version number '1.56.1.201910221107'.

VINE[®]
WATCH

Email Address
lisa.kinard@fdc.myflorida.com

Password


SECURE LOGIN

[Forgot Password?](#)

Please contact the Appriss Customer First Center (CFC) with any questions or comments about VINEWatch at VINESupport@appriss.com or 844-9VWATCH (844-989-2824)

1.56.1.201910221107

VINEWatch: SEARCH



lisa.kinard@fdc.myflor... ▾

- DASHBOARD
- SEARCH**
- INFORMATION
- AGENCIES
- USERS
- PROVIDERS
- REPORTS
- VINELINK
- HELP

Florida Statewide VINE

Search

Search for an offender or defendant by name or ID number. If the exact name or ID number is unknown, select the option for a partial name or ID. Search for a registration or profile by phone number, email address or name.

Type: **Offender** ▾ Criteria: **Name** ▾ Agency: **All** ▾

Partial Name ⓘ

Last Name _____ , First Name _____ Middle Name (optional) _____

VINEWatch: HELP



VINEWatch Support

Appriss Safety offers a wide range of support options for VINEWatch. Get the help you need by reviewing our FAQs, connecting with us via email, or by speaking to one of our support representatives by telephone.

Contacting VINEWatch Support

Please see our training resources and Frequently Asked Questions below. If you are still unable to locate the VINEWatch information you need, please contact us at VINESupport@appriss.com or 844-9VWATCH (844-989-2824).

Enhanced VINELink Tutorials

Short guides explaining how to use VINELink on the most recent version of the platform.

Tutorial	Video	Guide
How to Create a VINELink Account	WATCH NOW	DOWNLOAD PDF
How to Sign in to a VINELink Account	WATCH NOW	DOWNLOAD PDF

A blue pen with a silver tip is resting on a document. The document features a bar chart with several blue bars of varying heights. The background is a dark teal color with a white circular graphic element on the left side.

How Can VINE Help YOU?

- Reports can verify notifications were sent
 - Marsy's Law impacts
- Reports can verify notifications were received
- Reports can help with VOCA reporting

How Can VINE Help You Help Victims?

- Court Personnel,
 - Victim Advocates, and
 - Service Providers
-
- Educate victims
 - Help victims register



How Can VINE Help You Help Victims?

- Jails
 - Be administrators in VINE
 - Add, update, registrations
 - Run reports
 - EOL



How Can VINE Help You Help Victims?

- Everyone can register themselves!
 - Track an offender
 - Get same notification as victim

VINE

- Statewide VINE Administrators
- Program Managers



VINE Program Managers

- **AL** - Open
- **FL** - Lisa Kinard: Kinard.lisa@FDC.MyFlorida.com
- **GA** - Varies
- **LA** - Marshall Menou: marshall.menou@lcle.la.gov
- **MS** - Gwendolynn Santos: GSantos@mdoc.state.ms.us
- **SC** - Sherry Rhodes: Rhodes.Sherry@doc.sc.gov



Questions?

